MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

GENERAL INFORMATION

Requestor Name and Address

TEXAS HEALTH LLC SUITE 204 5445 LA SIERRA DRIVE DALLAS TX 75231

Respondent Name

COMMERCE & INDUSTRY INSURANCE

MFDR Tracking Number

M4-10-3987-01

Carrier's Austin Representative

Box Number 19

MFDR Date Received

May 10, 2010

REQUESTOR'S POSITION SUMMARY

Requestor's Position Summary: "Enclosed are copies of the preauthorization letter (#054667702), EOBs, claims, and documentation. The patient was referred for individual psychotherapy and Biofeedback therapy. The services were provided and the claim was paid incorrectly. CPT code 90901 was not paid and was denied per the enclosed EOB. CPT code 90901 is a separate procedure and is not global with any other code. Also, it was preauthorized."

Amount in Dispute: \$603.72

RESPONDENT'S POSITION SUMMARY

Respondent's Position Summary: "The AWCA Operations Team reviewed the bill for [injured employee] and confirms the bill was re-priced in accordance with the provider's contracted rate of the lesser of 95% of Billed Charges, 95% of the Allowed Amount."

Response Submitted by: Aetna

SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
February 26, 2010	90901	\$603.72	\$51.36

FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

Background

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving a medical fee dispute.
- 2. 28 Texas Administrative Code §134.203 sets out the fee guidelines for professional medical services.
- 3. The services in dispute were reduced/denied by the respondent with the following reason codes:

Explanation of benefits

- 4 (125) Payment adjusted due to a submission/billing error(s).
- 45 Charges exceed your contracted/legislated fee arrangement.

Issues

- 1. Was the workers' compensation insurance carrier entitled to pay the health care provider at a contracted rate?
- 2. Did the requestor bill in conflict with the NCCI edits?
- 3. Is the requestor entitled to reimbursement?

Findings

- 1. The insurance carrier reduced disputed services with reason code "45— Charges exceed your contracted/legislated fee arrangement." Review of the submitted information found insufficient documentation to support that the disputed services were subject to a contractual fee arrangement between the parties to this dispute. Nevertheless, on November 2, 2010 the Division requested the respondent to provide a copy of the referenced contract as well as documentation to support notification to the healthcare provider, as required by 28 Texas Administrative Code §133.4, that the insurance carrier had been given access to the contracted fee arrangement. Review of the submitted information finds that the documentation does not support notification to the healthcare provider in the time and manner required. The Division concludes that pursuant to §133.4(g), the insurance carrier is not entitled to pay the health care provider at a contracted fee. Consequently, per §133.4(h), the disputed services will be reviewed for payment in accordance with applicable Division rules and fee guidelines.
- 2. Per 28 Texas Administrative Code § 134.203 "(b) For coding, billing, reporting, and reimbursement of professional medical services, Texas workers' compensation system participants shall apply the following: (1) Medicare payment policies, including its coding; billing; correct coding initiatives (CCI) edits; modifiers; bonus payments for health professional shortage areas (HPSAs) and physician scarcity areas (PSAs); and other payment policies in effect on the date a service is provided with any additions or exceptions in the rules."

 The requestor seeks reimbursement for CPT code 90901 rendered on February 26, 2010. The division reviewed the NCCI edits to identify edit conflicts that might affect payment. The requestor billed CPT codes 90806, 90889 and 90901x 12 units on February 25, 2010. The following NCCI edit were identified:
 Per CCI Guidelines, Procedure Code 90806 [INDIV PSYCTX OFFICE/OUTPATIENT 45-50 MIN] has a CCI conflict with Procedure Code 90901 [BIOFEEDBACK TRAINING ANY MODALITY]. Review documentation to
 - edits conflicts were identified for CPT code 90901.

 CPT code 90901 is defined as "Biofeedback training by any modality" and is an untimed CPT code. Therefore the disputed CPT code 90901 will be reviewed pursuant to 28 Texas Administrative Code § 134.203 (c).

determine if a modifier is appropriate. The requestor seeks reimbursement for CPT code 90901, no NCCI

- 3. Per 28 Texas Administrative Code § 134.203 "(c) To determine the MAR for professional services, system participants shall apply the Medicare payment policies with minimal modifications. (1) For service categories of Evaluation & Management, General Medicine, Physical Medicine and Rehabilitation, Radiology, Pathology, Anesthesia, and Surgery when performed in an office setting, the established conversion factor to be applied is \$52.83. For Surgery when performed in a facility setting, the established conversion factor to be applied is \$66.32. (2) The conversion factors listed in paragraph (1) of this subsection shall be the conversion factors for calendar year 2008. Subsequent year's conversion factors shall be determined by applying the annual percentage adjustment of the Medicare Economic Index (MEI) to the previous year's conversion factors, and shall be effective January 1st of the new calendar year."
 - The MAR for CPT code 90901 is \$51.36 (billed as an untimed code). Review of the submitted documentation finds that the requestor is entitled to reimbursement for CPT code 90901 in the amount of \$51.36.

Conclusion

For the reasons stated above, the Division finds that the requestor has established that additional reimbursement is due. As a result, the amount ordered is \$51.36.

ORDER

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code Sections 413.031 and 413.019 (if applicable), the Division has determined that the requestor is entitled to additional reimbursement for the services involved in this dispute. The Division hereby ORDERS the respondent to remit to the requestor the amount of \$51.36 plus applicable accrued interest per 28 Texas Administrative Code §134.130, due within 30 days of receipt of this Order.

Authorized Signature

		October 18, 2013
Signature	Medical Fee Dispute Resolution Officer	Date

YOUR RIGHT TO APPEAL

Either party to this medical fee dispute may appeal this decision by requesting a contested case hearing. A completed **Request for a Medical Contested Case Hearing** (form **DWC045A**) must be received by the DWC Chief Clerk of Proceedings within **twenty** days of your receipt of this decision. A request for hearing should be sent to: Chief Clerk of Proceedings, Texas Department of Insurance, Division of Workers Compensation, P.O. Box 17787, Austin, Texas, 78744. The party seeking review of the MDR decision shall deliver a copy of the request for a hearing to all other parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** together with any other required information specified in 28 Texas Administrative Code §148.3(c), including a **certificate of service demonstrating that the request has been sent to the other party**.

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.